

TDC/12/7

23<sup>rd</sup> March, 2012

The Chief Trainer  
Newtimes Business Solutions  
Utalii House, 3<sup>rd</sup> Floor  
NAIROBI

Attn: Mr. Mwangi Wanjumbi

Dear Sir,

**Re: Organizational Culture Change/Employee Re-Branding Training**

It is now three (3) months since our junior as well as supervisory staff experienced the respective levels of the above training, process.

Since then we have observed positive and encouraging change especially considerable attitude change, which we believe is, alongside other benefits, leading to improved employee focus thus easier flow of work. The staff too confirmed that the training was beneficial to them as detailed in their reports soon after the training programs.

We therefore take this early opportunity to thank you for the professionally conducted training and the achievements so far. We will communicate once ready for the training for the senior management.

Yours sincerely



Carolyn C. Misoi  
Head of HR and Admin.  
**For: Managing Director**

